



MITYLITE®

Featured Products:

- **Encore CX Banquet Chairs**
- **ABS Tables**
- **High-Capacity Stacking Carts**
- **4-Wheel Comfort Seating Carts**
- **XpressPort® Table Carts**

Customized to Fit a Vision

A new furniture package to enhance the meeting experience of Hawaii Convention Center attendees

Overview

The 1.1 million-square-foot Hawaii Convention Center serves organizations from around the globe. The center features a large exhibit hall, ballroom, 47 meeting rooms, and two theatres with tiered seating. The striking open-air design, an abundance of natural light, and lush landscaping provide a backdrop unlike anywhere else in the world. The center opened in 1990, and it's located adjacent to Waikiki, Oahu's iconic resort area with 30,000 hotel rooms.



The Challenge

The staff at the Hawaii Convention Center have wanted new banquet chairs for years to enhance the experience for attendees. They were still using the chairs the center purchased when it opened 30 years ago, now outdated and no longer fitting to the design of the facility. They sought to replace these outdated chairs with stacking banquet chairs that were comfortable and included special features to accommodate guests. It was also important to have chairs with a good stacking density for convenient storage.

In addition, they needed more meeting room and exhibition hall tables to match their current inventory. To help the staff efficiently move and store the new tables and chairs, they also needed new carts that would fit underneath their shelving without damaging the products.



The Solution

MityLite worked with the staff at the Hawaii Convention Center to customize products to fit their needs. The Encore CX Banquet Chairs were customized with fabric to fit the décor and the cushion density was altered to make the chairs even softer and more comfortable. MityLite also heightened the chair back and added the unique flex-back design for added comfort. In addition, a purse hook and shelf were added to the frame so that guests could safely store items during meetings. Even with the added shelf, the chairs stack 8 high, making transportation and storage easier.

MityLite also worked with the staff to alter the leg design of our signature ABS tables. The Hawaii Convention Center requested a wishbone leg to match their current table inventory. The wishbone leg is also a better fit since a lot of people wear open-toed sandals in Hawaii making stubbed toes an issue to avoid.

Finally, MityLite helped the staff select the right carts to efficiently move and store the new tables and chairs.



How MityLite Made it Easy

Over the course of a week and a half, MityLite staff delivered 17,000 Encore CX Chairs, 600 ABS Tables, 155 High-Capacity Stacking Carts, 30 4-Wheel Comfort Seating Carts, and 22 XpressPort® Table Carts to the Hawaii Convention Center. Our staff unloaded all products and completed the necessary assembly. The goal was to get the customer their products quickly and efficiently so they could immediately begin using the products to serve their customers.



“MityLite staff were creative and ensured our ideas were incorporated into the chair design and ensured the integrity of the design was secure and worked properly. MityLite did not hesitate to create sample chairs and revised designs to accommodate our requests and comments. Along with other upgrades at HCC to modernize the appearance and comfort of our furnishings, the new chairs and equipment from MityLite will allow HCC to provide upgraded services for our clients and attendees.”

—Teri Orton
General Manager, Hawaii Convention Center