

Frequently Asked Questions

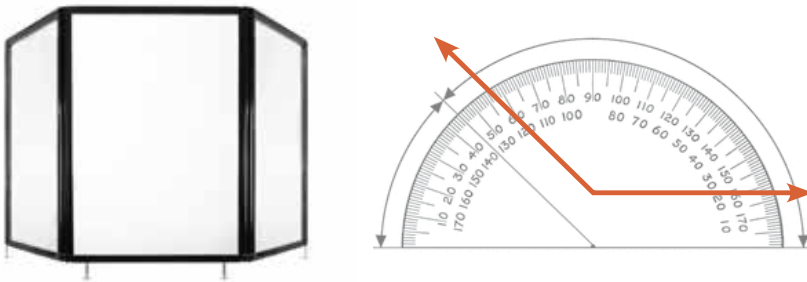
All about MityLite Protection Shields

How do the shields attach to a surface? Are they free standing?

All 5 versions of the shields are free standing and there is no need to secure the shields to the countertop with screws or other methods. However, if you want the shield to be a more permanent feature, it is possible to use screws or adhesive strips for added stability.

On the Framed Countertop Shield 3-panel models, how far in do I need to fold the side panels for it to be stable?

This is a bit subjective as it depends on how much physical contact the screen will have from either side. If you open the panels beyond a 135-degree angle at each fold, we strongly recommend taking additional mounting measures, permanent or semi-permanent. This can be with screws or anchors to the countertop, or double-sided foam tape.



Is it possible to use the 3-panel models of the Framed Countertop Shield in a straight line?

In order to safely use these 3-panel shields in a straight line, you must mount the Shield to the surface using screws, anchors, or double-sided foam tape.

How thick is the acrylic on the shields?

The acrylic shield panels are 2.5 mm or 0.1-inch thick.

Can I remove one of the panels on the 3-panel models?

Yes. It is possible to remove one of the panels to make it a 2-panel Framed Countertop Shield.

How many units do I have to order to get a custom-sized shield? What is the typical lead time for a custom shield?

For custom shields, you need to order a minimum of 50 units. The lead time will vary depending on the complexity of the customization. If materials need to be ordered, that could add a few days or even a few weeks to the lead time.

Do you sell any type of protective film that can be used to minimize scratches on the shield, like a phone screen protector? (Perhaps one that can also be replaced if needed?)

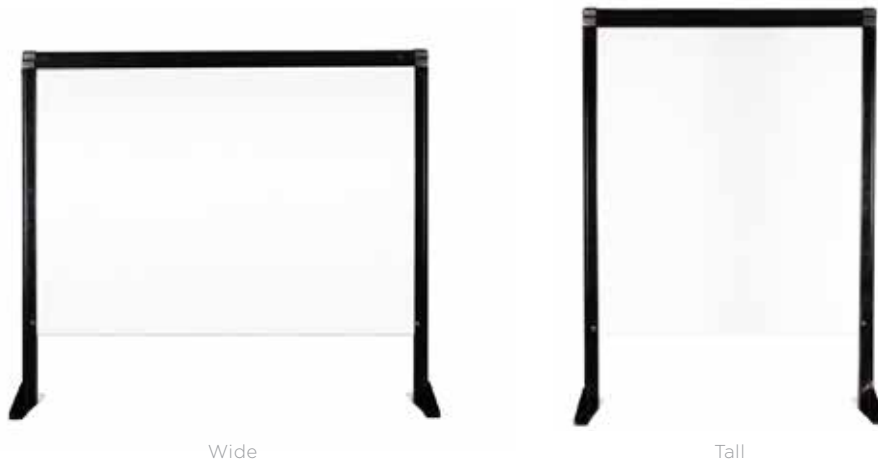
We do not currently offer any type of protective film, however; we can work with a customer to source one if the customer felt that added protection was needed.

What sizes are available for the Framed Countertop Single Shield?

There are two size options for the single shield:

The wide shield sized at 29-in T x 32.5-in W

The tall shield sized at 32-in T x 23-in W



How do I secure the Framed Countertop Single Shield? Is hardware included?

The single shield can be free standing, but there are 2 holes in each of the base plates that can be used to screw the shield to a surface if more stability is required. The base design has recently been improved along with creating the option for a new, narrower and taller shield.

Hardware is not included.



What are the baseplate dimensions on the Framed Countertop Single Shield?

The baseplate is 1-inch wide by 12-inches long. The holes on each end are ¼-inch in diameter and are inset ¼-inch from the top and inside edge of the foot. The hole in the center of the foot is 3/8-inch and is hidden by the shield.



How do you attach the feet to the Framed Countertop Single Shield?

Align the 2 square nuts and slide the foot into the outside groove in the shield uprights. Use the Allen wrench provided to tighten the feet to the upright.



How much of a gap exists between shields when multiple Framed Countertop Single Shields are setup next to each other?

Depending on the how level the countertop or table surface is, there should be a ¼-inch gap between the feet and a ½-inch gap between the uprights.

To remove the gap between multiple shields, stagger the shields forward and backward so the uprights overlap.



Side-by-side placement



Staggered placement

With the 3-panel framed shield models, how do I adjust the height of the gap at the bottom?

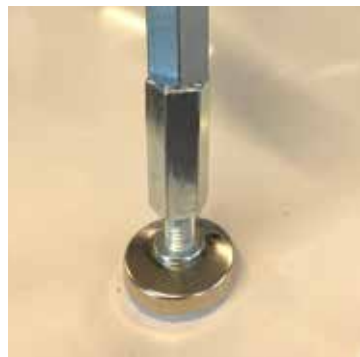
There are 4 legs on the these shields. Each comprised of 3 sections with 2 leg pieces and Each piece is threaded together. The foot can be threaded out to add about an inch in extra height. You can also use only 1 of the leg sections if you wish.



2 sections

1 section

Foot only

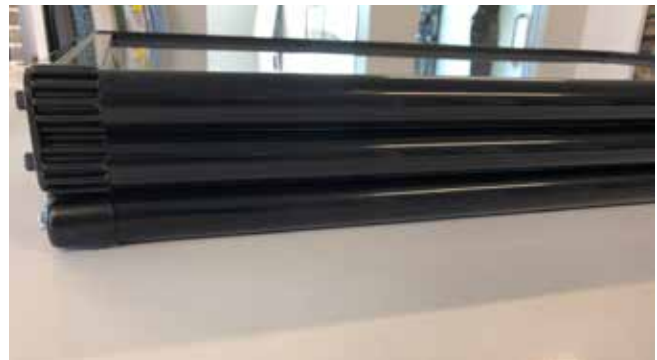


Does adjusting the feet on the 3-panel framed shields require any tools?

You may need a set of crescent wrenches to loosen the legs or to remove a section or add a section back in.

On the 3-panel models, what is the depth when folded?

The shields are 3-inch thick when folded.



On the Framed Countertop Shield with Cutout, what are the details should I know about the feet?

This shield has 2 non-skid rubber glides on the bottom of each panel for a total of 6 glides, each 3/8-inches tall.



Are the framed shields available with a frame color other than black?

It is feasible to customize the frame color for an additional cost. It would require an order of 100 units or more.

Can multiple 3-panel framed shields be added together?

It is possible to use multiple 3-panel shields to create a longer table barrier. We recommend using double-sided tape to hold the shields together.

Do the shields create a sound barrier?

The shields can create sound barriers, but they are built using a thin acrylic and they are typically only 29-inches to 36-inches tall at the most. Therefore, you should still be able to hear someone talking on the other side of the shield.

Can I order shields with a hole cut in the middle so that it is possible to check a person's temperature through the shield?

It is possible to customize the shields to have an additional cutout in the middle, but only for an order of 100 units or more. However, we would not recommend cutting a hole in the middle of the shield because that will create more risk of spreading airborne germs and diminish the level of protection the shield provides.

How are the Framed Countertop Single Shields packaged?

The framed single shields are packaged with the feet attached to the inside of the box to prevent anything from moving around or getting scratched.



Learn more about the Protection Shields at mitylite.com
Get a quote: info@mityinc.com, 800-909-8034

